

REPAIR DEPARTMENT SUPPLY CONDITIONS SUPPLEMENT TO OUR GENERAL TERMS AND CONDITIONS

Quotation / Cost estimation

In order to draw up a detailed quotation the attachment and/or parts will be disassembled and cleaned. This service is free of charge. If the attachment should be returned unrepaired but re-assembled, an assembly charge of 325,00 Euro net will be invoiced. Attachment / parts will be returned to the customer at their own expense. The attachment can be collected from KAUP at any time.

Limitation period for warranty claims for defects

The warranty period for all repairs and replaced parts is 12 months from date of delivery.

Storage of attachments and/or parts sent to KAUP

Due to limited storage capacity, attachments / parts sent to KAUP for which we subsequently receive no order for repairs will be returned to the customer disassembled after a period of three months. Transport costs will be invoiced to the customer.

Scrapping of attachments and / or parts

Scrapping of attachments / parts which you do not want returned can only be carried out after written notification.

Return of manufactured parts

Please note that any parts manufactured specially for repair orders or purchased parts cannot be returned to KAUP. If the order is cancelled, these parts will be invoiced to the customer.

Details to quotation and duration of repair time

This information can be found in the attached quotation. If you have any questions please don't hesitate to contact the person listed in the top right hand corner of the quotation.

Your KAUP Maintenance Team

Professional maintenance - for a longer working period

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